Key Statistics

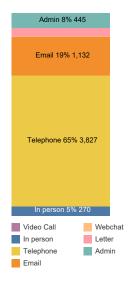
Tendring Citizens Advice Bureau (m..

Q1 Q2 Q3 Q4

citizens advice

Summary	
Clients	2,277
Quick client contacts	1,499
Issues	8,795
Activities	5,923
Cases	2,447
Outcomes	
Income gain	£191,513
Re-imbursements, services, loans	£16,827
Repayments rescheduled	£150

Channel



Issues		
	Issues	Clients
Benefits & tax credits	1,821	732
Benefits Universal Credit	2,086	556
Consumer goods & services	339	140
Debt	750	320
Education	12	8
Employment	430	172
Financial services & capability	98	55
GVA & Hate Crime	82	49
Health & community care	207	99
Housing	924	423
Immigration & asylum	75	25
Legal	446	149
Other	445	238
Relationships & family	484	231
Тах	58	38
Travel & transport	81	42
Utilities & communications	457	180
Grand Total	8,795	

Top benefit issues



Top dept issues

99 Other Debt			107
13 Credit, store & charge card debts	38		
09 Council tax arrears		57	
14 Unsecured personal loan debts	22		
04 Fuel debts		74	
16 Water supply & sewerage debts	30		
08 Rent arrears - private landlords	32		
18 Overpayments of WTC & CTC	16		
17 Unpaid parking penalty & cong. ch	21		
60 Debt Assessment			119
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2021-22

Gender

	62%	38%
Female Male		

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Disability / Long-term health

14%	45%	42%		
Disabled		Not disabled/no health problems		

Ethnicity

	91%		
White Asian	Black Mixed	Other	