

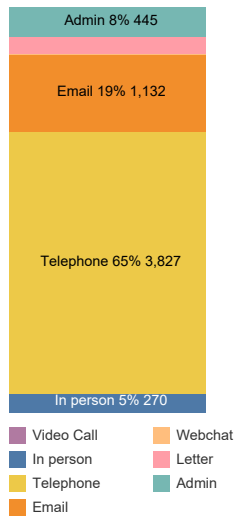
Summary

Clients	2,277
Quick client contacts	1,499
Issues	8,795
Activities	5,923
Cases	2,447

Outcomes

Income gain	£191,513
Re-imbursements, services, loans	£16,827
Repayments rescheduled	£150

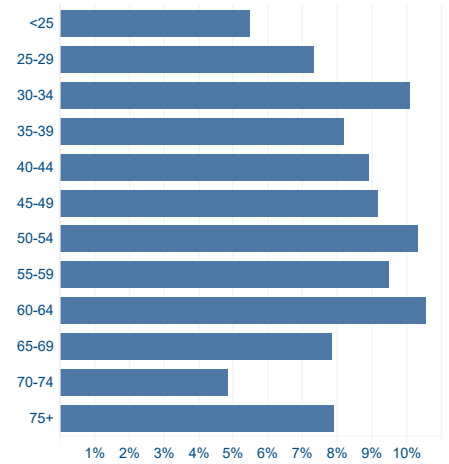
Channel



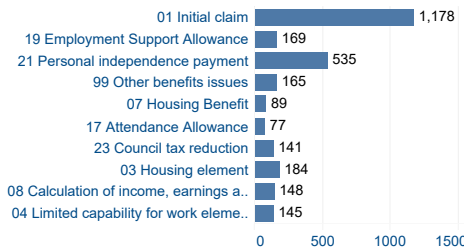
Issues

Issues	Clients
Benefits & tax credits	732
Benefits Universal Credit	556
Consumer goods & services	140
Debt	320
Education	8
Employment	172
Financial services & capability	55
GVA & Hate Crime	49
Health & community care	99
Housing	423
Immigration & asylum	25
Legal	149
Other	238
Relationships & family	231
Tax	38
Travel & transport	42
Utilities & communications	180
Grand Total	8,795

Age



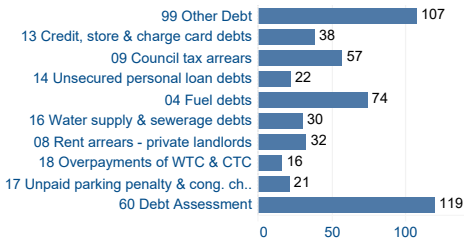
Top benefit issues



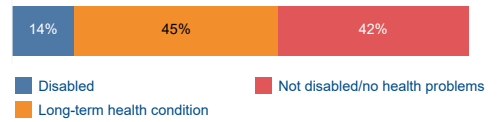
Gender



Top debt issues



Disability / Long-term health



Ethnicity

